

Neugart USA

Return Merchandise Authorization Request

Please fill out and sent to Neugart USA LP. Neugart will reply issuing an RMA number. Receipt of merchandise without an RMA number clearly visible on exterior of shipment will be refused.

Customer:	
Address:	
Phone #:	Fax #:

Item To Return:	Type:	Ratio:
	F-Nr.:	Quantity:
Original Invoice #:		

Reason for Return: (Be as descriptive as possible)

Requested Action To Be Taken: (select at least one)

- Return to stock (subject to inspection prior to any credit being issued towards future purchases; minimum restocking charge is 25% of selling price, depending upon condition)
- Evaluate item (minimum \$79.00 evaluation / inspection fee)
- Quote price to repair / replace item (minimum \$79.00 evaluation / inspection fee)

Fax this form to (412)835-4194 or e-mail to sales@neugartusa.com

This section to be filled out by Neugart USA LP only

RMA #: _____ (RMA # must be clearly marked on exterior of shipping container or shipment will be refused)

Date: _____

Authorized By: _____